# General Information

#### **WRISTBANDS**

Your weekend wristband pass is issued to individuals and is NOT transferable. Please wear your wristband at all times. You will need to show a steward your wristband each time you enter a venue. While we make every effort to size the venues to accommodate anticipated demand, unfortunately, we cannot guarantee admission into specific venues once the fire limit is reached.

#### **STEWARDS**

Festival Stewards are there for your guidance and safety. Please remember that they are all volunteers with a job to do so give them your support and follow their instructions. The Festival relies on the support and goodwill of an army of volunteer helpers, some of whom come back year after year. Our grateful thanks go to them all.

Not only do we need our existing volunteers, but we are always on the lookout for others to help with the ever-increasing number of jobs, both large and small. So, if you can help, even if it's only by collecting at one of the dance displays or helping to steward a single event, let us know.

# LOST PROPERTY

Please hand any lost property to the Festival Office on the Main Gate where owners hopefully are reunited. After the Festival, call 07990 629203.

# SAFETY WARNING

It is your own responsibility to keep valuable items in a secure place and not to leave them unattended or on show. Bromyard Folk Festival Ltd accepts no responsibility for any loss or damage to vehicles, valuables or other personal property.

#### **FIRST AID**

First Aid facilities will be available by the Dance Tent. In an emergency, contact the Duty Festival Director on 07855 870086 or 07990 629203

#### **VENUE EMERGENCY**

In an emergency, clear instructions will be given from the stage. Everyone should move quickly and calmly to the nearest exit. The designated whole site evacuation area is the festival car park opposite the site.

# CHILDREN

The lost child point is at the Festival Office by the entrance gate - please inform your children. It is your responsibility to ensure that children in your care are fully supervised at all times on the festival site and at children's sessions, events or entertainments.

# TOILETS

The main block of toilets is situated near the entrance to the Main Camp Site. These are flush toilets and contain washing facilities. They feed into an underground tank so we would be grateful if people do not needlessly waste water.

#### **SHOWERS**

Male and female showers are available at the side of the Football Club building.

# RUBBISH

Rubbish bags are available from the Festival Office. At the end of the Festival, please deposit these in the skip near to the Main Entrance. Waste is 85% recycled by Blackpole Skip Hire.

# **NOISE & LOCAL RESIDENTS**

Please be considerate to local residents and keep noise to a minimum. Residential houses are deceptively close to the site.

# EVENT TIMETABLE

We will endeavour to keep to the scheduled running order, but some last-minute revisions may be necessary. Times referenced are the start of events, not necessarily a specific artist performance time.

# SMOKING

Smoking and vaping is not permitted within marquees or other wholly or substantially enclosed public areas. Please put cigarette ends in the sand buckets and not on the grass.

Open fires are not permitted, neither is the setting off of fireworks or Chinese lanterns during the Festival.

# DOGS

Dogs are welcome but must be kept on their leads at all times. Please show consideration by cleaning up after them and also be aware of farm animals. Dogs are not allowed in any venues for health and safety reasons, apart from assistance dogs.

# **MOBILE PHONES**

Please remember to switch off devices before entering a performance area.

# TRAFFIC CONTROL

The site speed limit is 5mph. We operate a one-way traffic system for the weekend; please drive carefully and follow direction signs. Vehicles cannot be parked anywhere other than at your camping pitch or in the designated parking areas (see the site map in this programme). All vehicle parking is provided at your own risk and the Festival accepts no liability for loss or damage to your vehicle. The centre of town is only a short distance away and most of the events are on the Festival fields so please leave your vehicle parked up. In the event of inclement weather all vehicle movements onto the Festival site will be stopped.

Please make sure that you keep all valuables safe, locked away or ask for support at the Office.

Our on-site security telephone number is 07484 871346.

# FURTHER INFORMATION

Before the Festival: Bush Bank, Suckley, Worcestershire WR6 5DR Telephone: 01886 884242 Mobile: 07990 629203

During the Festival: 07990 629203 Festival Office at the site entrance

Much of Bromyard Folk Festival's success is due to the high degree of co-operation between the Festival and townspeople. Please help us to ensure that this level of friendship and co-operation remains as strong as ever.



Next year's Festival:

10th -13th September 2020